

**Our goal is to create opportunities and to connect people who wish to grow, be useful and make their work environment a better place.**

## **CUSTOMERS**

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- ✓ Satisfying the needs of our customers, constant care for the quality of our products and services and its frequent improvement in relation to the requirements of standards ISO 9001, IATF 16949, ČSN EN ISO 14001, ČSN OHSAS 18001.
  - ✓ Identifying and analyzing the needs and expectations of both current and potential customers.
  - ✓ Fulfilling the requirements of our customers, the legislation (i.e. environment, BOZP, PO) and other requirements while directing our focus at preventive measures.
- **Being a reliable partner for customers**
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## **COLLEAGUES**

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- ✓ Exercising the concept of zero defect - increasing the qualification and the scope of knowledge of our employees, improving the reliability of our production processes including the execution of their adequate scrutiny.
  - ✓ As a premise for keeping customers content we are systematically enhancing the qualification and motivation of our employees and ensuring the increase in the quality of their work.
  - ✓ Thorough and precise following of given procedures.
  - ✓ Personal responsibility for quality and safety of work based on the prevention of errors during the performance of various activities. Self-inspection of work results before their relay to either colleagues or customers.
- **Being a reliable partner for colleagues**
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## **PRODUCTS AND SERVICES**

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- ✓ Creating and maintaining good relationships with our suppliers and working together on continuous improvement of supply quality.
  - ✓ Expanding the product range and services for both current and new customers.
- **Producing and supplying useful products to all spheres of industries**
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## **IMPROVEMENT**

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- ✓ Continuous improvement and modernization of technological procedures and equipment with the intention of increasing the effectivity and quality of work. Decreasing the emission rates and waste disposal and maintaining the high level of work safety within the company.
- ✓ Active participation of Team KALINA in solving the continuous improvement of company system, work processes and work environment.
- ✓ Eliminating injuries at workplace and preventing life-threatening injuries from happening. Ensuring the best possible employee protection.